

ORGANISATION NAME	DESCRIPTION OF SERVICES
<p>GEN-X YOUTH SERVICES TOWNSVILLE Contact: Tina Sagigi Mobile: 0434 244 950 Townsville: 4772 4369</p> <p><i>Townsville: Shop 1/39 Allen St South Townsville 4810</i></p>	<p>An out-of-home service provider with a strong emphasis on culturally appropriate care of Indigenous and non- Indigenous young people from both genders. Look after youth that can not live at home can accommodate for short term, medium term and long term. Runs programs for each individual staying.</p>
<p>HEADING HOME PROGRAM (AUST RED CROSS) Contact: Juilan Milinovich</p> <p>Ph: 4721 6580</p> <p><i>Address: 12 Wickham Terrace Townsville</i></p>	<p>Provides opportunities for up to 20 homeless people with complex needs experiencing homelessness, to achieve safe and appropriate housing outcomes which will form the basis for sustainable and positive changes to their lives. Clients must be 18 years and over with at least one of the following: > has experienced long periods of being without shelter - sleeping in parks, cars or in squats in and around Townsville > is due to be discharged from a Corrective Services or health facility and will be homeless due to identified complex needs. > is banned/has been deemed not suitable for other services Positive intervention through a casework process</p>
<p>HHOT - HOMELESS HEALTH OUTREACH TEAM</p> <p>Ph: 4720 0000</p> <p><i>Email: tsv-HHOT@health.qld.gov.au</i></p>	<p>Provides services to people who 12-25 years who are homeless or who are at risk of being homeless can be both genders including families. The consumers will either be diagnosis with such mental illness as schizophrenia or other forms of psychosis, depression or anxiety disorder and substance use disorders.</p>

ORGANISATION NAME	DESCRIPTION OF SERVICES
<p>HINCHINBROOK COMMUNITY SUPPORT CENTRE</p> <p>Contact Person: Linda Mclelland Phone: 4776 1822 Fax: 4776 1822 Email: admin@hcsc.org.au</p> <p><i>Address: 71 Townsville Road, INGHAM</i></p>	<p>Youth Development and Youth Support officers working in the Ingham area Professional and practical support such as food and accommodation assistance, and referral information for both genders.</p>
<p>HOMESTAY (AUST RED CROSS)</p> <p>Ph: 4759 6111 Contact Person: Tanya Gambrill</p> <p><i>FAMILY SUPPORT SERVICE: Ph: 4759 6155 Contact: Christine Krompic</i></p>	<p>The Red Cross Home stay supports families and individuals from 18– 25 years old at risk of homelessness to maintain independent housing or gain access to long term sustainable housing, so they can have the stability needed to experience wellbeing, dignity and security. By working as an early intervention service with those at risk of homelessness we can address the drivers of homelessness and prevent people from becoming homeless.</p>
<p>HOMELESS MEN'S HOSTEL – OZCARE</p> <p>Ph: 4726 2500 Fax: 4726 2599 Contact Person: Kevin Hoole Email: kevinho@ozcare.org.au</p> <p><i>Address: 10 Blackwood St, Townsville</i></p>	<p>Centre for homeless men 18 year old to 25 years in Townsville area. Accommodation, including breakfast and dinner, is \$18 per night, \$126 per week.</p>

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<p>APPLE LODGE</p> <p>Ph: 4772 1003 Fax: 4721 1512 Contact Person: Cathryn Byrne Email: cjrb@ozemail.com.au</p> <p><i>Address: 70 McIlwraith St, South Townsville</i></p>	<p>Accommodation for young people 18-25 years. 14 furnished single rooms (some with air-conditioning). Residents share other house facilities – each floor has two sitting areas, kitchen/dining, bathroom and toilet. Residents clean own rooms, share in cleaning of common areas, are responsible for own conduct and honouring house rules. Average Rent around \$155 per week now with an extra \$30 rent for first week. Also residents provide own food, fridges are in all rooms.</p>
<p>COAST TO COUNTRY HOUSING COMPANY (Formerly CRS)</p> <p>Ph: 4772 5530 Fax: 4772 5998 Contact Person: Damien Holmes</p> <p>Email: kerri@c2chousing.org.au</p> <p><i>Address: 463 Flinders Street, Townsville</i></p>	<p>Transitional housing for people on low incomes in severe and immediate housing need, who are waiting for public housing accommodation. Applicants must be active on Public Housing Waiting List. NOT an emergency housing service. Boarding House Project which provides long-term bed-sit accommodation for single people on low income. Programs include - CRS Program - General Housing & Youth Housing Community Managed Studio Units - referrals from Dept of Housing Transitional Partnerships Properties - referrals from Dept of Housing Transitional Youth Accommodation Program - referrals from Sharehouse Rent Start Pilot Program - referrals from Dept of Housing Mental Illness Fellowship - referrals from same</p> <p>Youth Housing for 15-25 yr olds</p>

ORGANISATION NAME	DESCRIPTION OF SERVICES
<p>SAFE PLACE (TAIHS) Contact person– Nicole Caulfield REFERRALS– Ph: 0488 586 558</p>	<p>24 hr place of safety for youth, 17 yrs and under of both gender, intoxicated from volatile substances. Support, information. Works in conjunction with Child Protection & Investigation Unit as a facility for police to take volatile substance misuse affected adolescents. Non-indigenous youth welcome also.</p>
<p>SERA'S WOMENS SHELTER Ph: 4775 7555 Business hours DV Line 1800 811 811 After hours Fax: 4772 0581 Email: serasadmin@bigpond.com</p>	<p>Crisis accommodation for women and children experiencing spousal domestic violence. Outreach support available. 2 hour access for shelter referrals.</p>
<p>SHAREHOUSE (Youth Accommodation Program Inc) Ph: 4771 2395 (Shelter) Ph: 4771 5346 (Office) Ph: 4724 0624 (transitional housing) Email: transitional@sharehousetsv.com.au Fax: 4721 6511 <i>Address: 39 Ralston St, West End</i></p>	<p>Accommodation, support, information, resources, referral and advocacy for young people who are homeless or at risk of becoming homeless. Shelters people from 16-20 years old females and males for a maximum of 3months for crisis and medium-term accommodation. An interview before stay.</p>
<p>TAIHS (Townsville Aboriginal & Islander Health Services) Ph: 4759 4000(Shelter) Contact Person: Helen Bushman and Lionel Lenoy Email: hbushman@taihs.net.au</p>	<p>Eva Kennedy Crisis Centre - 36 Echlin Street, West End (For 18+ Couples and Families) Kevin Sailor Crisis Centre - 35 Echlin Street, West End (Single Males over 18 yr old)</p>

IDENTIFIED GROUP	ACCOMMODATION /SUPPORT GROUP	CRISIS	MEDIUM TERM	LONG TERM	TRANSITIONAL up to 12 months	SUPPORT B/OR BROKERAGE	
12-18 YR OLD	FEMALE	SHAREHOUSE Ph: 4771 2395	✓	✓		✓	
		TAIHS Youth Shelter(16-18yo) Ph: 4721 6691	✓				✓
		IONA HOUSE (15-21yo) Ph: 4775 9100	✓				✓
		COAST TO COUNTRY (CRS) Ph: 4772 5530		✓	✓	✓	
		HEADING HOME PROGRAM Ph: 4721 6580					✓
		GEN-X YOUTH SERVICES- 4772 4369	✓	✓	✓		✓
		TYHARS(12-20yrs) Ph: 4723 4172		✓	✓	✓	✓
	RECONNECT Ph: 4721 1948 / 4721 1978					✓	
	MALE	SHAREHOUSE Ph: 4771 2395	✓	✓		✓	
		TAIHS Youth Shelter (16-18yo) Ph: 4721 6691	✓				✓
		COAST TO COUNTRY (CRS) Ph: 4772 5530		✓	✓	✓	
		TYHARS (12-20YRS) Ph: 4723 4172		✓	✓	✓	✓
		GEN-X YOUTH SERVICES- 4772 4369	✓	✓	✓		✓
		RECONNECT Ph: 4721 1948 / 4721 1978					✓
	FAMILY WITH CHILDREN	HEADING HOME PROGRAM Ph: 4721 6580					✓
		FEAT (Family) Ph: 4772 2686 / 4772 1450	✓	✓	✓		✓
		WEE CARE (for children) Ph: 4772 4499	✓				
		SERA'S WOMENS SHELTER Ph: 4775 7555	✓				✓
		SHAREHOUSE Ph: 4771 2395	✓	✓		✓	
		TAIHS—EVA KENNEDY CRISIS CENTRE Ph: 4721 1766	✓				
	RECONNECT Ph: 4721 1948 / 4721 1978					✓	
	INDIGENOUS PEOPLE FOCUSED	TAIHS Youth Shelter (16-18yo) Ph: 4721 6691	✓				✓
		SAFE PLACE (17 & UNDER; intoxicated) Ph: 0488 539 558	✓				
		GEN-X YOUTH SERVICES- 4772 4369	✓	✓	✓		✓
		FLORA HOUSE WOMEN'S SHELTER Ph: 4723 5611	✓				✓
	YOUNG PEOPLE UNDER CHILD PROTECTION ORDER	DEPT. OF CHILD SAFETY Ph: 1800 177 135					✓
		TYHARS(12-20YRS) Ph: 4723 4172		✓	✓	✓	✓
		WEE CARE (For children) Ph: 4772 4499	✓				

FOOD & OTHER EMERGENCY ASSISTANCE SERVICES

*The following organisations **may** have emergency fund, food parcels or food vouchers. Referral is often necessary.*

ORGANISATION NAME	DESCRIPTION OF SERVICES
ST VINCENT DE PAUL Ph: 4721 2030 (Helpline)	Emergency Relief—food parcels
THE SALVATION ARMY Ph: 4755 0722	Program helps families and singles in need of food, clothing household items and furniture, as well as some counselling (budget and family) and other family needs.
FOOD RELIEF NQ Ph: 4774 7620	Receives and warehouses surplus food for distribution to community welfare organisations for use by their clients. Organisations must register with Food Relief. Does not deal with individual clients.
SUN CITY CARE Ph: 4721 5716	Emergency food parcels. Other programs responding to community needs.
TOWNSVILLE COMMUNITY CARE CENTRE Ph: 4795 2797	Emergency food relief - by appointment.
COMMUNITY EMERGENCY SUPPORT CENTRE—Drop in Centre Ph: 4772 2339	Free breakfast (8—8.45am) Free Lunch (12.30—12.45pm) Monday to Friday
ADRA Ph: 4779 3988	Emergency Relief— food parcels
Aboriginal & Islander Health Service Ph: 4789 9930	
FEAT Ph: 4772 2686 / 4772 1450	Must have children
North Townsville Community Hub Ph: 4751 6511	Emergency Relief
Weecare Ph: 4772 4499	Families with children only Emergency Relief
Womens Centre Ph: 4775 7555 / 1800 657 501 Free	Women & children only. Emergency Relief funds when available.
Upper Ross Emergency Relief Funding Ph: 4772 1450 or 4772 2686	Ring on Monday or Tuesday for appointment on Wednesday For people on low incomes in Condon, Rasmussen and Kelso (4815 postcodes)

This Services Guide has been compiled and funded by
 Queensland Youth Services Inc.
 and supported by members of the Youth Network NQ

**Please contact QYS to add and/or change
 any information in this guide.**

QUEENSLAND YOUTH SERVICES INC.
 12 Ingham Road, West End Qld 4810
 PO Box 573
 TOWNSVILLE QLD 4810

Phone: (07) 4771 3648
 Fax: (07) 4721 6835

Email: resourceofficer@qldyouthservices.org.au

REAL ESTATE	ADDRESS	PHONE
PAGE & PEARCE	163 CHARTERS TOWERS RD, HERMIT PARK	4728 2199
PARKWOOD REALTY	33/1 Burnda Street, Kirwan	4773 7533
RAINE & HORNE THURINGOWA	SHOP 7/32 THURINGOWA DRIVE, KIRWAN	4755 6700
RAY WHITE TVILLE CENTRAL	VINCENT PLAZA, NATHAN STREET VINCENT	47538100
READY REALTY NQ DIVISION	UNIT 1-37 THURINGOWA DRIVE, KIRWAN	47734222
REMAX	146 Charters Towers Road, Hermit Park	4721 2147
REMAX (THE RENTAL MANAGERS)	70 Thuringowa Drive, KIRWAN	4773 6300
REMAX (THE RENTAL MANAGERS)	Woodlands Shopping Village Bruce Highway	4751 5100
SID GREENWOOD REAL ESTATE	2/17 Tavern Street, Kirwan	4773 9344
THE RENTAL MANAGERS	55 Thuringowa Drive, Kirwan	4755 1800
YVONNE KEATING REALTY	7/68 Railway Ave	4721 1433

LOW COST HOUSING OPTIONS & ASSISTANCE

Dept of Housing 1800 065 892 —General Enquiries
 4760 7378



Tenant Advice & Advocacy Service Ph: 4772 5617