



FEAT

Family Emergency Accommodation Townsville



Supported by members of the
Youth Network NQ



Youth Homelessness Programs/Services Guide TOWNSVILLE

2012

Vers3 January 2012

A GUIDE TO ACCOMMODATION AND
ASSOCIATED SERVICES FOR PROFESSIONALS
ASSISTING YOUNG PEOPLE WHO ARE
HOMELESS OR AT RISK OF HOMELESSNESS
IN TOWNSVILLE

A-Z LISTING—REAL ESTATES ACCEPTING BOND LOANS

REAL ESTATE	ADDRESS	PHONE
ABOUT TOWN	Cnr Mitchell & Gregory Sts	4772 5252
CENTURY 21 - FLYNN & TORISSI	34 Primrose Street, Belgian Gardens	4721 6566
DM REALTY	2/119 Charters Towers Road, Hermit Park	4724 4611
ELDERS REAL ESTATE	340 Ross River Road, Aitkenvale	4728 0000
ELDERS REAL ESTATE	6/41 Denham Street, Townsville	4772 4000
FRAN ANDERSON REALTY	97 Ireland St Oonoonba	4778 2344
HARCOURTS TOWNSVILLE CITY	514 Sturt Street, Townsville	4724 2430
HELEN MUNRO REAL ESTATE	252-254 Charters Towers Road, Hermit Park	4759 3999
KINGSBURY PROPERTY	106b Charters Towers Road, Hermit Park	4772 2022
KRAUSE RACITI REALTY	159f Charters Towers Road, Hermit Park	4779 1000
LES WRIGHT REAL ESTATE	Riverway Drive, Rasmussen	4723 6055
LILLIAN AND CO	2/278 Charters Towers Road, Hermit Park	4755 0880
LIVE AND INVEST	571 Ross River Road, Kirwan	4773 4874
LYN ANTHONY REAL ESTATE	661 Flinders Street, Townsville	4724 4444
MR REALTY	3/133 Ingham Road, West End	4724 3239
NICHOLSON FIRST NATIONAL	54 Thuringowa Drive, Kirwan	47737000

INDEX

Guide for 12-18 yr olds	Page 4
Guide for 18-25 yr olds	Page 5
A-Z of Service Organisations	Page 6-12
Food Assistance Services	Page 13
Real Estate Listing accepting Bond Loans	Page 14-15

ORGANISATION NAME	DESCRIPTION OF SERVICES
TAIHS Youth Shelter – Crisis Care Accommodation. Contact Person: Brad Mayo Ph: 4721 1766 Fax: 4772 4844 Email: bmayo@taihs.net.au Address: 49 Hugh St, West End	Provides crisis accommodation to young people who face immediate risk in their current placement or who are homeless with no family and no fixed address. The shelter accepts indigenous and non- indigenous clients, between the ages of 16 and 18, places available for both male and female. Crisis accommodation available for up to 3 months. A fee of \$50/fortnight if receiving Centrelink payments.
TYHARS - Townsville Youth Housing and Reintegration Service Ph: 4723 4213 Fax: 4755 4967 Contact Person: Lisa Kerr Email: coordinator@tyhars.org.au Address: 641 Ross River Rd, Kirwan	The Youth Homelessness and Reintegration Service’s objective is to reduce homelessness affecting young people aged 12-20 years who are either exiting, or transitioning from child protection orders, are transitioning to the community following a period of sentence or remand in a Youth Detention Centre, or are homeless, or in inadequate housing.
WEE CARE (Family Inc-Residential) Ph: 4772 4499 Contact person: Lynne Josey Ph: 0437925472 Email: resi.weecare@bigpond.com Address: 9 First St, Railway Estate	Operates 4 services: Residential – Emergency/Shelter for children in crisis, Family Support; Emergency Relief; Shared Family Care Fostering Program, play group Tuesday mornings 9.30-11.30am.
YUMBA META HOUSING ASSOC. Ph: 4723 5611 Mobile: 0417 008 650 Fax: 4723 4855 Email: admin@yumbameta.com.au Address: 2/565 Ross River Rd, Kirwan	Provides quality, adequate housing for Aboriginal & Torres Strait Islander families at an affordable rental rate. Independent living units for aged and infirm Aboriginal & Torres Strait Islander Elders.

IDENTIFIED GROUP	ACCOMMODATION /SUPPORT GROUP	CRISIS	MEDIUM TERM	LONG TERM	TRANSITIONAL up to 12 months	SUPPORT S/DR BROKERAGE	
18-25 YR OLD	FEMALE	MARIA HOUSE Ph: 4729 5362	✓				
	SHAREHOUSE Ph: 4771 2395	✓	✓		✓		
	IONA HOUSE (15-21yo) Ph: 4775 9100	✓	✓	✓		✓	
	SERA'S WOMENS SHELTER Ph: 4775 7555	✓					
	APPLE LODGE Ph: 4772 1003		✓	✓	✓		
	COAST TO COUNTRY (CRS) Ph: 4772 5530		✓	✓	✓		
	TYHARS (12-20yrs) Ph: 4723 4172		✓	✓	✓	✓	
	HOMESTAY PROGRAM (AUSTRALIAN RED CROSS) PH: 4759 6111					✓	
	HEADING HOME PROGRAM Ph: 4721 6580					✓	
	MALE	SHAREHOUSE Ph: 4771 2395	✓	✓		✓	
	APPLE LODGE Ph: 4772 1003		✓	✓	✓		
	TAIHS— KEVIN SAILOR CRISIS CENTRE (Men) Ph: 4721 1766	✓					
	TYHARS (12-20yrs) Ph: 4723 4172		✓	✓	✓	✓	
	OZCARE (Men's Hostel) Ph: 4726 2500	✓					
	COAST TO COUNTRY (CRS) Ph: 4772 5530		✓	✓	✓		
	HOMESTAY PROGRAM (AUSTRALIAN RED CROSS) PH: 4759 6111					✓	
	HEADING HOME PROGRAM Ph: 4721 6580					✓	
	FAMILY WITH CHILDREN	FEAT (Family) Ph: 4772 2686 / 4772 1450	✓	✓	✓		✓
	WEE CARE (for children) Ph: 4772 4499	✓					
	SERA'S WOMENS SHELTER Ph: 4775 7555	✓				✓	
TAIHS—EVA KENNEDY CRISIS CENTRE Ph: 4721 1766	✓						
COAST TO COUNTRY (CRS) Ph: 4772 5530		✓	✓	✓			
H HOT-Homeless Help Outreach Centre Ph: 4720 0000					✓		
HOMESTAY PROGRAM (AUSTRALIAN RED CROSS) PH: 4759 6111					✓		
HEADING HOME PROGRAM Ph: 4721 6580					✓		
INDIGENOUS PEOPLE FOCUSED	TAIHS CRISIS CENTRES Ph: 4721 1766	✓				✓	
IRIS CLAY HOSTEL Ph: 4772 3649	✓			✓			
FLORA HOUSE WOMEN'S SHELTER PH: 4723 5611	✓				✓		

ORGANISATION NAME	DESCRIPTION OF SERVICES
<p>IONA HOUSE Young Women's Shelter – Unitingcare Community Ph: 4773 6202 or PH: 4775 9100 Email: Fiona.truntic@uccommunity.org.au Contact Person: Fiona Truntic - Team Leader Address: PO Box 431, Aitkenvale</p>	<p>Crisis accommodation for young women and girls 15-21 years who are homeless or at risk of homelessness. The service provides a safe and supported living and learning environment. Iona House assist the young women through the provision of individual case management, referral and advocacy. Residents participate in everyday running of the house. A minimal contribution towards board.</p>
<p>IRIS CLAY HOSTEL – Aboriginal Hostels LTD Ph: 4772 3649 Fax: 4721 1364 Email: i.clay@ahl.gov.au Address: 261-269 Sturt St, Townsville</p>	<p>Transient accommodation for Indigenous people who are either female or male between the ages of 12– 25 years old.</p>
<p>MARIA HOUSE (Women's Shelter) - Ozcare Community Services Ph: 4729 5362 Fax: 4729 5399 Address: Cnr Tippett and Stafford Sts, Gulliver</p>	<p>Supported crisis accommodation (12 weeks) for single women over 18. Needs assessment and support plans developed to assist with housing, health, schooling and counselling. Referrals to agency service providers where necessary.</p>
<p>RECONNECT - Qld Youth Services Inc. Ph: 4721 1948 / 4721 1978 Fax: 4721 2146 Contact Person: Leigh Henaway Email: eiw1@qldyouthservices.org.au Address: 12 Ingham Road, West End (Upper Level)</p>	<p>An early intervention program for young people who are aged between 12 and 18 who are homeless or at risk of becoming homeless, and their families Reconnect helps young people improve their level of engagement with family, work, education, training and their local community. Aims to improve relationships between young people and their families by offering free confidential non-judgemental family-focused support including family mediation, conflict resolution and counselling.</p>

ORGANISATION NAME	DESCRIPTION OF SERVICES
<p>FEAT (Family Emergency Accommodation Townsville) Ph: 4772 2686 / 4772 1450 Fax: 4772 1062 Contact Person: Ruth Stainbrook Address: 89 Perkins St, South Townsville</p>	<p>Community organisation which provides a service to families in housing crisis. Families are provided with: Supported accommodation both short and long term in independent housing Professional support services Information, referral and advocacy – to enable clients to move towards independent housing</p>
<p>FLORA HOUSE WOMEN'S SHELTER -(Formerly Tungulawa) Operated by YUMBA META Ph: 4723 5611 Fax: 4723 4855 Address: 2/565 Ross River Rd, Kirwan</p>	<p>Provides crisis accommodation, support plans, and advocacy and referral. Operates 24 hours. Target group, women and children escaping domestic and family violence, with a priority to Indigenous women and children.</p>

Please contact QYS to add and/or change any information in this guide.